



## Privacy Policy

## **Privacy Policy**

Last updated: October 2023

### **Introduction**

Company - Navah Consulting Ltd, ("we," "our," or "us").

We are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy explains how we collect, use, disclose, and protect your personal data when you use our website, products, or services.

### **Information we collect**

We may collect the following types of personal information when you interact with our website or use our services:

- Personal identification information: This may include your name, email address, postal address, and phone number.
- Cookies and tracking technologies: We use cookies and similar technologies to collect data about your browsing activities. You can control these cookies through your browser settings.
- Payment information: If you make a purchase, we may collect payment card details or other payment information.

### **How we use your information:**

We use your personal information for the following purposes:

- To provide professional services and fulfil our contractual obligations.
- To communicate with you and respond to your inquiries.
- To comply with RICS regulations and professional standards.
- To respond to your inquiries and provide support.
- To analyze and improve our services.
- To comply with legal obligations and protect our rights.

## **Disclosure of your information**

We may share your personal information with third parties in the following circumstances:

- With RICS and its regulatory bodies for compliance and reporting purposes.
- To comply with legal requirements or protect our rights.
- With your consent or as required by law.
- In connection with a business transaction, such as a merger or acquisition.

## **Your Rights**

As a client or data subject, you have the right to:

- Access and correct your personal information.
- Withdraw your consent where we rely on your consent for data processing.
- Request the deletion of your personal information.
- Object to the processing of your personal information.

## **Security**

We take reasonable measures to protect your personal information from unauthorised access or disclosure.

## **Changes to this Privacy Policy**

We may update this Privacy Policy from time to time. Please review it periodically to stay informed about how we are protecting your information.

## **Contact us**

If you have any questions about this Privacy Policy or want to exercise your rights, please contact us using the information provided on the 'Contact' page of our website.

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